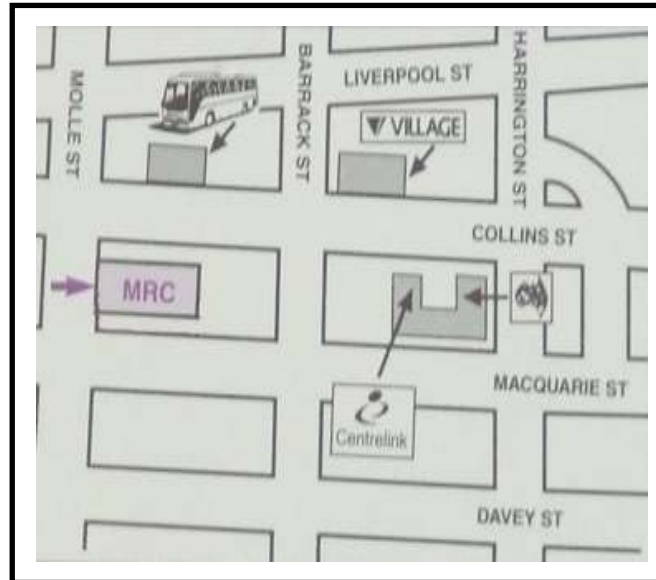




**MIGRANT
RESOURCE
CENTRE**
(Southern Tasmania) **Inc.**

To contact us:

Monday - Friday
9 AM ~ 5 PM



P - partners
I - in
C - culturally
A - appropriate
C - care

We can help you:

- ❖ Ensure that staff receive cross cultural awareness training
- ❖ Gather information about a new resident's cultural needs and preferences
- ❖ Employ staff that understand language and culture variations
- ❖ Develop and implement a multicultural policy
- ❖ Cater to religious and spiritual needs
- ❖ Maintain dietary customs and preferences

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Australian Government
Department of Health and Ageing

PICAC (Partners in Culturally Appropriate Program) program works with residential aged care providers to achieve best practice in meeting the culture and spiritual needs of people from diverse cultural and language backgrounds.

A partnership approach:

- ❖ Government
- ❖ Culturally diverse communities
- ❖ Communities
- ❖ Residential aged care
- ❖ Community aged care
- ❖ Cross cultural awareness training, information and resources
- ❖ Promoting and developing linkages
- ❖ Community participation
- ❖ Innovative care systems

What the PICAC Program can do for:

Your Community

- ❖ Provide up to date information and resources about aged care issues
- ❖ Work with your community to develop its skills and knowledge
- ❖ Develop networks and linkages with aged care services
- ❖ Facilitate Government awareness of your community's needs and concerns

Aged care services:

- ❖ Links with culturally diverse communities
- ❖ Access to information and resources about culturally appropriate residential aged care options

Residential care providers:

- ❖ Achieving innovative and workable culturally appropriate care
- ❖ Links with culturally diverse communities
- ❖ Data on residents and staff who speak languages other than English
- ❖ State cross cultural awareness training for residential staff